



DRIVABILITY DIAGNOSTIC WORKSHEET:

Customer _____ Mileage _____ VIN _____

Primary Complaint

- MIL ON

Starting Faults:

- Starts & stalls
- Extended cranking
- No start cranks OK
- Will not crank

Idle Faults:

- Rough idle
- High idle
- Low idle
- Stalling

Performance Faults:

- Low power
- Hesitation
- Misfiring
- Surge, buck, etc.

Other Faults:

- Poor mileage
- Pinging
- Sulphur /egg smell
- Exhaust smoke
- Engine noise

Engine Temperature

- Cold
- Warm
- Hot
- Hot restart
- All

Timing

Frequency:

- Random
- Time fr. start _____
- Dist. fr. start _____
- After fill-up

Duration:

- Random
- Always
- Seconds
- Minutes
- Hours
- Days
- Other _____

Ambient Conditions

- Any
- Below 32 °F
- 32-60 °F
- 61-80 °F
- Above 80 °F
- Dry
- Humid
- Wet roads
- Raining
- Snowing

Recent Repairs

Mechanical: _____
 Collision: _____
 Accessories/Modifications: _____

Driving Conditions

- All conditions
- Highway
- City
- Speed _____
- Light throttle
- Moderate throttle
- Heavy throttle
- Accelerating
- Steady speed
- Deceleration
- Bumpy roads
- Turning
- Braking
- Shifting
- Uphill
- Downhill

Other Variables

Fuel type: _____
 Selected gear: _____
 # of Passengers: _____
 Cruise engaged
 Towing
 Cargo/passengers
 Other load

Actions that modify or eliminate symptoms: _____

